

Diktamen

EFFECTIVE PRACTICE

Accessibility Statement for Diktamen

Diktamen is committed to making its web and mobile applications accessible and inclusive for all users, in line with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA. We recognise the importance of digital accessibility in healthcare and are actively working to ensure our services are usable by as many people as possible, including those with disabilities.

Current Accessibility Status

Diktamen's web and mobile applications are partially compliant with WCAG 2.1 Level AA standards. This means that while many key features meet accessibility guidelines, there are still some areas that require improvement. We are currently addressing these areas as part of our ongoing product development.

Areas for Improvement

- Some visual elements may not meet minimum colour contrast requirements -
- Certain interface components may not yet be fully operable using only a keyboard -
- Some dynamic content and focus indicators may not behave as expected for screen reader users

We are actively reviewing and improving these elements in upcoming releases.

Ongoing Commitment

To improve accessibility, Diktamen is:

- Regularly testing our platform using tools such as Google Lighthouse, axe DevTools, and WAVE
- Embedding accessibility into our design and development workflows
- Providing accessibility training for our product and engineering teams
- Planning for a formal third-party audit to help us validate and prioritise improvements

Preparation of This Accessibility Statement

This statement was prepared on 24th April 2025. The statement was prepared following an internal self-assessment of Diktamen's web and mobile platforms, evaluating key user journeys and technical compliance against WCAG 2.1 Level AA guidelines. The statement was last reviewed on 24th April 2025. We aim to review and update this statement annually or following any substantial changes to the product.

Feedback and Support

If you experience any difficulty using Diktamen or would like to request content in an alternative format, please get in touch:

Email: uk.support@diktamen.com

Phone: 0203 608 7060

Escalation Process

If you are not satisfied with our response or need further assistance, you can contact the Equality Advisory and Support Service (EASS) for support:

www.equalityadvisoryservice.com